



CORONAVIRUS:

Novotel London West is closely monitoring the Coronavirus outbreak and acting on the guidelines communicated by the UK Government, the World Health Organisation and Accor Global Safety & Security.

We are continuously reviewing the situation and safety precautions implemented. Our first priority is the safety and wellbeing of our guests and staff.

Appropriate measures are in place at the hotel including but not limited to:

- Notices in all public areas regarding safe hygiene best practice
- Hand sanitiser available in all public areas, outlets & meeting facilities.
- Working with Event Organisers on specific actions on an event to event basis
- Enhanced cleaning and disinfection of our public areas (lobbies, elevators, door handles, public bathrooms, etc.)
- Team thoroughly briefed on actions to follow should anyone show any symptoms related to Coronavirus in the hotel.
- Clinical facemasks available as a precautionary measure to any guests and staff who may be showing any symptoms of the virus.
- All employees receiving ongoing briefings and enhanced operating protocols.
- All back of house areas provided with hand sanitisers.

We are asking our partners & guests to be diligent and practice safe hygiene measures as well as encouraging their clients to keep up to date with best practices & advice.

What to do if you have symptoms?

Stay at home if you have either:

- **a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **a new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)

- Use the 111 online coronavirus service to find out what to do
- Follow the recommended guidelines [here](#)

For the most up to dated information on Coronavirus, please visit the following:

- [UK Government guidelines](#)
- [World Health Organisation guidelines](#)
- [NHS guidelines](#)
- [Public Health England guidelines](#)
- [NHS 111 online](#)