

# RE LIVE DISCOVER CONNECT VISIT NEW

## RE CONNECT WITH THE LOVE OF MEETINGS & EVENTS IN NORTHERN EUROPE

Protecting the health, safety and wellbeing of everyone we welcome into our hotels is at the heart of what we do and who we are.

We have now developed some of the most stringent cleaning standards and operational procedures in the world of hospitality to ensure guest and colleague safety as Accor hotels reopen around the globe.

Our global label of reassurance **#ALLSAFE** is at the heart of our re-opening strategy along with the following health protocols



## ALL Meet Well in Northern Europe

To help "Reconnect" our participating hotels across Northern Europe are now offering the following benefits:

- **Double ALL Meeting Planner Points**
- **Flexible meeting space** in accordance with government guidelines on social distancing needs
- **Flexible and transparent contracts** with applicable Covid -19 clauses (UK hotels)
- **1 in 10 free** on day or residential delegate packages\*\*\*
- **Agents: commission paid on deposit** at the time of payment
- **No cancellation fees for up to 50 delegates** if the meeting is cancelled at least 14 days in advance
- Applicable to new meetings and events and Group bookings **from 1st September 2020- 31st May 2021**

## MEETING-SPECIFIC MEASURES

At every touchpoint along a guest's journey when attending a meeting or event at an Accor hotel, extensive measures have been taken to protect our planners, delegates, guests and employees. The hotel All Safe Officer or Events Planner will contact the Meeting Planner a few days before the event to brief on the safety standards at the hotel for guests on arrival, including luggage handling and will also be there on the day to meet them.

- **Daily cleaning routine** – during lunch break and every evening we:
  - ✓ **disinfect** power switches, door handles, chairs, tables, hangers and consoles
  - ✓ **clean carpets** with vacuum cleaners equipped with HEPA filters
  - ✓ **complete a checklist for each meeting room** and hand it to the meeting planner before the meeting

**How to book:** contact the hotel directly or [ConferenceDesk.UK@accor.com](mailto:ConferenceDesk.UK@accor.com), quoting "Reconnect"

#ALLSAFE #ALLTOGETHER

For more details: [eu.allmeetwell.com](https://eu.allmeetwell.com)

RAFFLES \ ORIENT EXPRESS \ BANYAN TREE \ DELANO \ SOFITEL LEGEND \ FAIRMONT \ SLS \ SO \ SOFITEL \ THE HOUSE OF ORIGINALS  
RIXOS \ ONEFINESTAY \ MANTIS \ MGALLERY \ 21C \ ART SERIES \ MONDRIAN \ PULLMAN \ SWISSÔTEL \ ANGANA  
25HOURS \ HYDE \ MÖVENPICK \ GRAND MERCURE \ PEPPERS \ THE SEBEL \ MANTRA \ NOVOTEL \ MERCURE \ ADAGIO  
MAMA SHELTER \ TRIBE \ BREAKFREE \ IBIS \ IBIS STYLES \ IBIS BUDGET \ GREET \ JO&JOE \ HOTELFI

# RECONNECT LIVE DISCOVER VISIT NEW

## GENERAL MEASURES

- **Marked walkways** with floor arrows for toilets, foyers, etc.
- **All accessories**, e.g. pens and notepads, are **removed from meeting rooms**
- Meeting room capacities reflect the latest **social distancing standards**
- **Professional technology assistance** is available if hybrid or virtual meetings are required
- **Sanitiser gel and single-use tissues** in all meeting rooms, toilets and all areas related to the meeting room

## FOOD AND DRINK

- All meal services respect **social distancing** guidelines, regional regulations and hygiene standards
- **Additional space** provided if necessary to aid delegate flow
- Where possible, food is **sealed in individual packaging**
- Cups, glasses, cutlery and napkins are **disposable and sustainably sourced**, individually wrapped and/or protected in boxes or containers

## GUEST ROOMS

- **Wellness kits**\*\* are provided in each room (masks, gloves, hand sanitiser, disinfecting wipes, etc.)
- **Enhanced focus on disinfection** of all guest room touchpoints, with checks daily
- **Contactless** check-in

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For more details: <https://eu.allmeetwell.com>

## Accor Northern Europe AT A GLANCE

### FACTS AND FIGURES

- area comprises **UKI, Benelux and Nordics**
- **Over 400 hotels**
- **19 brands**
- **biggest hotel management company** in the UK and market-leader in Benelux

Accor Northern Europe has been providing unparalleled hospitality savoir-faire for over 50 years. Their wide portfolio of brands ensures the perfect choice for every occasion, whether accommodation, dining, events, meetings or private rentals are required. Going beyond accommodation, Accor Northern Europe offers new ways to live, work, and play, with quality brands focusing on specialisms of food and drink, nightlife, wellbeing, and co-working.



ACCOR ANNOUNCED AN INNOVATIVE STRATEGIC PARTNERSHIP WITH AXA, A GLOBAL LEADER IN INSURANCE AND ASSISTANCE, TO PROVIDE MEDICAL SUPPORT TO GUESTS ACROSS THE 5,000 ACCOR HOTELS WORLDWIDE, STARTING IN JULY 2020.



This document has been developed on the basis of information available at the time of writing from the World Health Organization (WHO) and Government Guidelines. \*Campaign runs from 1st September 2020 to 31st May 2021. Terms and conditions apply. Offer is subject to availability across Northern Europe across participating hotels. For a list of participating hotels, [click here](#). Bookings can be made via [ConferenceDesk.UK@accor.com](mailto:ConferenceDesk.UK@accor.com) or via one of our affiliated online players. Please quote "Reconnect" at time of booking\*\*Services and facilities provided will vary across brands.

\*\*\*For Northern European hotels from 1st September 2020 and for UK hotels from 1st January 2021